

WARRANTY MANUAL - MANUALE GARANZIA GARANTIEHEFT - MANUEL DE GARANTIE



It is a dealer's responsibility to activate the warranty coverage at FANTIC MOTOR on the portal www.fantic-store.com within one week from its sale and/or registration.
To activate the vehicle, it is necessary to input the data requested on the dedicated form and enclose the Circulation Document of the vehicle together with the
<u>delivery certificate</u> duly filled and signed by the dealer and the customer.
WARNING: If the activation is not done or not done properly, the warranty coverage on the vehicle is to be considered lost.

### WARRANTY

In case the warranty conditions reported in this manual are not respected by the customer, FANTIC MOTOR is to be considered relieved from all liabilities and duties coming from this agreement.

Terms and conditions of this agreement shall not be modified by any person or company without prior written authorization from FANTIC MOTOR.

### **WARRANTY PERIOD**

The warranty period starts from the date of sale of the vehicle and from the date of registration and delivery of the vehicle from the authorized FANTIC MOTOR Dealer to the final user; the date of the registration, reported on the Registration Document will be considered as reference.

The dealer is in charge of the non-compliances reported in the initial period (six months) in accordance with the 1999/44/CE for the European Community. For the States not belonging to the EU, the warranty period shall be defined in accordance with the local laws. If the non-compliance is reported during the first six months after the sale and registration of the vehicle, it shall be considered as already existing at the delivery of the motorbike. After the sixth month the final user is must demonstrate that the defect or non-compliance was

not generated by an improper or wrong use of the product.

During the first six months after the delivery of the repaired vehicle, the seller will guarantee the non-conformities that gave rise to the repair.

Defects and non-compliances shall be reported to an Authorized FANTIC MOTOR Dealer strictly before the end of the warranty period. If the last warranty day happens to be on Sunday or other holiday, the last valid warranty day is to be considered the first available working day after the holiday.

All vehicles produced by FANTIC MOTOR are guaranteed without technical and production defects for the warranty period of 24 months with no limitation on mileage or operation hours.

- -This manual is provided in one copy for each vehicle.
- The warranty covers only the cost of the non-compliant parts replaced and the related labor costs.
- If during the repair it turns out that the requested intervention is not among those covered by the warranty, the cost hitherto incurred must be entirely covered by the owner of the vehicle.

#### **WARRANTY CONDITIONS**

FANTIC MOTOR reserves the right to refuse the performance of warranty claims in the event that:

- a) The vehicle has not been subjected, during the warranty period, to the periodic checks required by the User Manual. As proof of this, the user shall keep the coupons at the end of this manual correctly filled and endorsed by the authorized workshop, together with the proof of payment of each check performed.

  Failure to comply with the periodic checks coupons will invalidate the warranty!
- **b)** Inspection, maintenance and repair work has been carried out by a workshop not authorized or recognized by FANTIC MOTOR, or has been performed not in accordance with the manufacturer's technical requirements, standards and regulations or by using non-FANTIC MOTOR spare parts.
- c) The vehicle has been modified or altered in any way with or without the use of original FANTIC MOTOR parts. The only exceptions are cases in which the damage has not been caused by such parts and accessories.
- **d)** for the use and maintenance of the vehicle fuels, lubricants, or technical liquids (also cleaning products) that do not correspond to the specifications indicated in the user manual have been used, WARNING: the use of fuels with grade different from RON 95 will cause the end

of the warranty coverage;

- **e)** the vehicle has been transported or stored inadequately;
- f) The vehicle was used as a test or demonstration vehicle.
- **g)** The vehicle has been used in any agonistic event of any kind, speed test, durability tests, i.e. all vehicles subject to improper use.

## **EXCLUSIONS FROM THE WARRANTY**

The following cases are not included in the warranty coverage:

- a) Cracks, breakages or damages resulting from overheating, frost, rust or corrosion, from external influences such as stone bumps, snow pans, industrial exhaust gases and other environmental influences, or from inappropriate cleaning or use of inappropriate products;
- **b)** Signs of aging such as the fading of surfaces;
- c) Components not original or not approved by FANTIC MOTOR:
- **d)** Failures or deterioration deriving from wear and tear;
  - e) Wear parts such as spark plugs and caps, bat-

tery, fuel filters, oil filter, transmission chains, crowns, sprockets, air filter, brake discs, brake pads, clutch plates, light bulbs, fuses, tires, footrests, belts, tires, air chambers, hoses, control cables and other rubber parts;

- **f)** Consumables such as: fuel additives, anti-freeze cooling fluids, hydraulic fluids, battery electrolyte, greases and lubricants;
- **g)** Inspection and adjustment work or other periodic maintenance work and also all cleaning of the vehicle or of its parts;
- **h)** Any aesthetic or acoustic phenomenon that does not or only irrelevantly compromise the usability of the vehicle;
- i) All damages incurred in the event of a defect and all costs incurred directly and indirectly by a warranty case (such as for phone calls, rental vehicle, public transport, recovery costs, road assistance, accommodation, etc.) and other economic disadvantages (such as failure to use, loss of profit, loss of time or similar);
- **l)** All and any injury to persons or damage to properties, caused by accident or impact both on the road or of other nature and origin, or in any case resulting from damage covered by this warranty.

#### ADDITIONAL WARRANTY PROVISIONS

FANTIC MOTOR decides at its discretion whether to repair and/or replace any defective parts. Ownership of replaced parts passes to FANTIC MOTOR without any right to compensation. The FANTIC MOTOR Dealer in charge of eliminating the defect has no power to issue legally binding declarations on behalf of FANTIC MOTOR.

In case of doubts about the presence of the defect, or if a visual check or material test proves necessary, FANTIC MOTOR has the right to request the dispatch of the protested parts or to appoint a competent person. There is no further warranty obligation for parts replaced free of charge or warranty services performed free of charge. For components that have been replaced within the warranty period, the warranty ends when the vehicle warranty expires.

Other forms of warranty established by the user with the dealer will not be recognized by FANTIC MOTOR.

In case of sale of the vehicle during the warranty period, the warranty coverage will be transferable to the buyer until the end of the period defined by the first registration without any prejudice to the provisions of this warranty certificate.

# REQUEST FOR INTERVENTION UNDER WARRANTY

Should any defect appear on your vehicle, please contact your FANTIC MOTOR Dealer immediately.

After confirming that the part or parts causing the failure are covered by the warranty, the dealer must report the problem to the FANTIC MOTOR After-Sales Service requesting authorization to perform the warranty intervention.

No warranty service may be performed unless previously authorized by FANTIC MOTOR.

#### WARNINGS FOR MAINTENANCE AND CARE

It is under the User responsibility to ensure that the maintenance work is carried out in the intervals provided and documented through the coupons filled in, stamped and proven by the proof of purchase.

- Always inspect your motorcycle before each use. This control is essential in particular for your safety.
- Before starting maintenance work let the motorcycle cool down to avoid burns.
- Once self-locking nuts are removed they must be replaced by new nuts.

- When screws and nuts secured with threaded brake fluid are removed, they must be reassembled and secured in the same way.
- Do not use a high-pressure cleaner to wash the motorcycle, as water may enter the bearings, carburetor, electrical connectors, etc.
- Dispose of oils, greases, filters, fuels, detergents, brake oil, etc. in a regular way, respecting the regulations in force in your country. Also comply with the safety regulations regarding the handling of these substances. Under no circumstances allow used oil to enter drains or watercourses or to penetrate the subsoil.

# WARNING

Any modification of the engine or other components designed to increase the speed or power of the vehicle will cause the expiration of the warranty coverage. Note also that these changes are prohibited by law.

Any modification that alters the characteristics of the vehicle subject to authority approval will invalidate the existing approval, making the vehicle illegal. This will cause the expiration of the warranty coverage in addition to the expiration of the insurance coverage.

# **WARRANTY DATA**

VEHICLE DATA	USER DATA	Keep the data in this handbook up to date. Fill in any
Vehicle Type (PRODUCT CODE)	Name and Surname (or Business Name)	changes of address or change of user or owner of the vehicle. If all the spaces are already used, ask your Dealer for a new Warranty Manual.  Filled and verified before the delivery of the vehicle
Engine Type (DISPLACEMENT)	Address	by:
VEHICLE IDENTIFICATION NUMBER (V.I.N.)	Zip Code-City-Country	STAMP OF THE DEALER
ENGINE NUMBER	Phone Number	_
INVOICE DATE AND NUMBER	e-mail address	_
FIRST REGISTRATION DATE	Variation of User name/address	Date
REGISTRATION PLATE NUMBER		Sign for Acceptance

# **WARNING!**

The periodic maintenance intervals are reported in the User Manual provided together with the vehicle.

# SERVICE

# Registration of service

Give the handbook to your dealer at each service.

It is the responsibility of the user to inform the Dealer of any maintenance carried out so that it is not repeated unnecessarily.













Next service	
DEAL	ER'S STAMP
Km	Date
Invoice No.	
Routine maintenance	Main maintenance
Spark plug	Air filter

Next service	
DEAL	ER'S STAMP
Km	Date
Invoice No.	1
Routine maintenance	Main maintenance
Spark plug	Air filter

Next service	
\	
DEAL	
Km	Date
Invoice No.	
Routine maintenance	Main maintenance
Spark plug	Air filter

Next service	
DEAL	LER'S STAMP
Km	Date
Invoice No.	
Routine maintenance	Main maintenance
Spark plug	Air filter

# USE THE TABS BELOW TO RECORD INTERVENTIONS INVOLVING EURO 4 APPROVAL COMPONENTS

# Registration of repairs and replacements

Description of repair/replacement	Description of repair/replacement	Description of repair/replacement
Km Date	Km Date	Km Date
Invoice No.	Invoice No.	Invoice No.
Description of repair/replacement	Description of repair/replacement	Description of repair/replacement
		No.
Km Date Invoice No.	Km Date	Km Date

Description of repair/replacement	Description of repair/replacement
Km Date Invoice No.	Km Date Invoice No.
Description of repair/replacement	Description of repair/replacement
Km Date Invoice No.	Km Date Invoice No.

For reasons of safety and reliability, your vehicle could be recalled by the FANTIC MOTOR Dealer for suitable controls or technical revisions. You will be notified directly by letter if necessary.

The technical information and specifications for maintenance contained in this handbook were correct at the time of going to press. FANTIC MOTOR reserves the right to change the specifications, design data and necessary equipment at any time without notice. No part of this publication may be abridged or translated without the manufacturer's approval. FANTIC MOTOR cannot be held liable for any errors or omissions. All rights reserved.

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